



## Conditions for participation in the 2024 TUI Zero Carbon Hotel Award

These general conditions of participation shall apply for the application and awarding of the TUI Global Hotel Sustainability Awards, which are awarded by TUI Group (hereinafter referred to as "TUI"), based at Karl-WiechertAllee 4, 30625 Hanover, Germany. Operational management of the application process, including evaluation and presentation, can be transferred to other TUI companies or external representatives.

### 1. Background

A focus on sustainable business practices is essential for TUI. As part of the TUI Global Hotel Awards, the TUI Group honours hotels around the world with the TUI Zero Carbon Hotel Award, which demonstrate an outstanding commitment to sustainability and take the additional step of playing a pioneering role in sustainable tourism.

### 2. Conditions and eligibility

Participation is open to all hotels who meet the following requirements:

- 2.1. The hotel must have received 100 or more TUI guests between 1 Nov 2022 and 31 October 2023.
- 2.2. The hotel must have a sustainability certification award that is recognized by the Global Sustainable Tourism Council (GSTC) which is valid at the time of applying or commit to achieving one by 31 July 2024. The standards recognised by GSTC can be found on the Global Sustainable Tourism Council website (<https://www.gstcouncil.org/gstc-criteria/gstc-recognizedstandards-for-hotels-and-tour-operators/>).
- 2.3. Hotels themselves shall bear the costs for carrying out an audit or any other costs incurred in connection with obtaining a certificate.
- 2.4. Hotels shall accept the conditions of participation.
- 2.5. No fee will be charged by TUI to hotels for participating in the TUI Zero Carbon Hotel Award programme.

### 3. Application process

- 3.1. To apply, hotels shall follow the steps outlined at the online application form on the TUI Partners website. This means that hotels shall provide all the necessary information by 15 January 2024.
- 3.2. Where an initiative has been implemented across a number of hotels (e.g. across a chain), the category should be entered by an individual hotel which best exemplifies the overall approach.
- 3.3. A maximum of three entries will be presented to the judging panel who will make the final decision on the overall winning entry.
- 3.4. All shortlisted hotels will be notified in advance and will be invited to attend the event.
- 3.5. TUI reserves the right to make changes at any time to the conditions of participation, the period of application, the award or any other general conditions relating to TUI Zero Carbon Hotel Award.

### 4. Confidentiality

TUI shall treat personal information in connection with the application process with the utmost confidentiality and refrain from passing it on to third parties without express authorisation.

## **5. Communication**

5.1. By applying for the 2024 TUI Zero Carbon Hotel Award, hotels consent to TUI using the information contained within the application form within its own communication channels (e.g. online, catalogues, intranet, press releases, newsletters, e-mails).

5.2. TUI shall give the winning hotels express authorisation to issue internal and external communications about the award they have received.

## **6. Failure to comply / exclusion**

TUI shall reserve the right to exclude hotels from current and future application proceedings and to request the return of awards in the event of false declarations, manipulation or any other impermissible actions.