



COVID-19 RESPONSE

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CONTINUATION PHASE

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Once the hotel is operational again post lockdown, are additional arrangements in place for the following:

### Verification of Status

1	Are standards and performance in the following areas of hygiene and safety being audited and verified?
	a. Prevention of spread of infection (POSI)?
	b. Food hygiene and safety?
	c. Water safety and legionella prevention?
	d. Pool hygiene and safety?
	e. Spa hygiene and safety?
	f. Room cleaning and housekeeping?
2	Are illness / incident records maintained and reported?
3	Are systems in place to provide ongoing status reports to tour operators?

### Crisis Management and Business Continuity

1	Are procedures and systems in place to ensure that the hotel has a crisis management and business continuity plan?
2	Are arrangements in place for implementing quarantine, separation or isolation as required by the infection control situation?



## END NOTE

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This document is designed to guide you through the process of checking current conditions and preparing your hotel prior to reopening. It is not exclusive and is designed to only provide guidance and information with regard to the prevention of spread of infection.

For further information, advice and training please contact:

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