

# INFORMATION DOCUMENT

## SAFE STORAGE OF LUGGAGE IN VEHICLES

- Drivers and/or luggage handling personal will be trained in correct manually handling techniques.
- Where possible, drivers should be provided with equipment that enables them to handle luggage more easily (e.g., hook).
- Luggage will not be stored in the aisle of the vehicle.
- All luggage (except hand luggage) must be stored in luggage compartment under the bus. If this is not possible and there is space inside the bus (behind the seats), then the luggage must be secured with net or similar.
- There will be adequate separation between the passengers and the luggage.
- For taxis and chauffeur driven vehicles, the luggage will be stored in the boot.
- If the vehicle is full and cannot store all luggage due to the insufficient storage space, the transport company should arrange transportation for that luggage.
- Drivers should report any damage that occurred during handling or transportation of luggage.
- Any damage to a passenger's luggage or if a piece of luggage gone missing during transportation should be reported as soon as possible.



### CARRY-ON

55cm x 40cm x 20cm  
10Kg



### CHECKED

L + H + W  
15kg - 20kg



Each bag (including carry-ons) should be tagged with owner name, address, phone number and email. If the belongings somehow get lost or misplaced, having them properly labelled gives the absolute best chance of getting them back.

Also, just as a preventative measure, it is recommended to keep all valuables—wads of cash, prescription medication, Infinity Gems—in-cabin with you on the bus. The luggage bay beneath your bus will be inaccessible throughout the duration of your ride, making it highly unlikely that your belongings will be stolen, but still: Better safe than sorry.



For safety reasons, you must stow your carry-on bag underneath your seat, or in the overhead compartment above your seat.

